#### The Last Hours of Living



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- Over 90% of us will die after long illness
- Last hours can be some of most significant time of our lives
- Last opportunity to:
  - 1. finish our business
  - 2. create final memories,
  - 3. give final gifts
  - 4. achieve spiritual peace
  - 5. say good-bye

#### Care in the Last Hours...

- Those who provide care only have 1 chance to do it right
- If done well ⇒ significant personal and family growth
- If done poorly ⇒ life closure can be incomplete, suffering may occur, and bereavement may be difficult and prolonged
- Careful management will lead to smooth passage and comfort for the patient and loved ones

### Objectives

- Describe the importance of this phase of a person's illness
- Identify the signs and symptoms of impending death
- Develop a care plan for the common symptoms/sources of distress
- Describe the psychosocial and spiritual issues in the last hours and a management plan to address those needs/expectations
- Identify the initial bereavement counseling issues for the family

## Objectives

#### Develop a care plan for:

- Weakness & fatigue
- Secretions
- Pain
- Delirium
- Agitation
- Incontinence

- Dyspnea
- Respiratory changes
- Dry membranes
- Skin care

#### Comprehensive Care Considerations

- Importance of final hours is independent of proposed site of dying
- Address physical, psychological, social, spiritual needs
- Skilled around the clock care
- Anticipate medication, equipment and supplies

## Caregivers

- Providers, family and volunteers must be:
- 1. prepared
- 2. educated about potential time course, signs/symptoms & management of dying process
- 3. supported
- All must be aware of patient's health status, goals for care, advance directives and substitute decision-makers

## Caring in the Last Hours

- Setting must allow loved ones private, 24-hour access without disturbing others
- Need regular reassessment of patient's condition and family's ability to cope with rapid and unexpected changes
- Caregivers must respond quickly and modify plan especially when dying patient is at home if readmission to be avoided

#### Caring for Families and Loved Ones

- Perceptions may be different than patient's actual experience
- Explore ways of involving families in care
- Involvement may provide sense of final gift giving to loved one, prevent frustration, fear, guilt
- Advise that time of death is unpredictable
- Educate about usual course of comfortable and peaceful death

## Absolute Necessities in the Last Hours

- Family & care provider education
- Multidisciplinary teams with 24-hour rapid response capability
- Adequate pain and symptom control
- A written care plan
- Institutional backup if patient is at home
- Enough help to avoid family exhaustion

# Signs and Symptoms of Impending Death

- 1. Rapidly increasing weakness and fatigue
- 2. Decreasing intake of food and fluids
- 3. Difficulty swallowing with loss of gag reflex
- 4. Decreasing level of consciousness
- 5. Terminal delirium or agitation
- 6. Respiratory changes, especially apneic spells
- 7. In very last hours, evident cardiovascular changes

#### The Need for Frequent Reassessment

- May be rapid changes in patient's condition
- Team must be prepared to assess patient and family frequently
- Frequent presence of team members including physicians provides comfort to families

## Rx-Management

Three phases to management of the last hours:

- 1. Preparation
- 2. Symptom Management
- 3. At the Time of Death

### Phase 1: Preparation

- 1) Focus on patient AND family/caregiver
- 2) Educate family on last hours processes to reduce fear and increase involvement
- Encourage patient, if able, to deal with feelings, last wishes, say goodbyes
- 4) Contact care provider to arrange for urgent responses & increased contact
- 5) Arrange medication supply/administration
- 6) Discuss death certification process

## Family Education

- Changes with dying
- Role of family and care providers
- Issues of grief, previous experiences, fears and expectations
- Being with loved one
- Different agendas of family members
- Children

- Food and fluid
- Pain and symptoms
- Issues of religious customs, rituals
- On call backup
- Clarifying advance directives
- No 911
- Pronouncement

## Phase 2: Symptom Management

- 1) Positioning
- 2) Skin care
- 3) Mouth care
- 4) Pain
- 5) Nutrition and hydration
- 6) Secretions

## Phase 2: Symptom Management

- 7) Terminal delirium and agitation
- 8) Incontinence
- 9) Medications
- 10) Breathing patterns and dyspnea
- 11) Terminal sedation
- 12) Other issues

### Positioning

- Slightly on side, pillow support esp. trunk
  & shoulders
- Head, minimally elevated
- Use a draw sheet to turn

#### Skin Care

- If positioned well, ulcers can be avoided
- Gentle cleansing ⇒ comfort
- Incontinence must be dealt with quickly
- If ulcers occur choose dressings to minimize changes
- Avoid massaging stage 1 skin ulcers

#### **Mouth Care**

- Maintain good oral hygiene
- Clean & moisten dentures; remove if drowsy
- Hydrate with mouthwash or unflavored spongetipped swab
- Avoid commercial mouthwash, lemon glycerin, artificial saliva
- Use 1L water/½ tsp. salt/1 tsp baking soda
- Do hourly when p.o. intake is low

#### Pain

- Rarely increases in last hours
- Assessment more difficult if drowsy
- Moaning may be related to delirium, agitation, position or environment change
- May need to reduce or change morphine to PRN if dehydrated
- Consider alternative methods of administration

## Nutrition and Hydration

- Families often concerned patient will suffer if not eating or drinking
- Need good counseling & education
- Hydrate IV or s.c. if reversible illness and considerable life remaining or special situation
- Moisturize lips, nares, conjunctiva
- Watch for difficulty swallowing

#### Secretions

- Pooling common at EOL
- Often misinterpreted as dyspnea
- Avoid term "death rattle"
- Positioning is vital ⇒ turn semi-prone
- Avoid suctioning
- Use direct swabbing with sponge tipped swab and flashlight
- Hyoscine/scopolamine/glycopyrrolate

#### Terminal Delirium and Agitation

- Very common but can be prevented
- Warn about the possibility AND educate
- Symptoms: restlessness & moaning increased confusion increased drowsiness
- Rx: 1<sup>st</sup> line = benzodiazepines 2<sup>nd</sup> line = major tranquilizers
- Avoid using opioids as sedatives ⇒ increase agitation/delirium

#### Incontinence

- Catheters may be best
- Diapers often difficult to use
- Use diapers only if diarrhea, stool incontinence
- Incontinence pads

## Breathing Patterns & Dyspnea

- Changes in breathing may be misinterpreted
- Educate family & allay fears
- Oxygen rarely needed
- Use opioids and benzodiazepines

#### **Terminal Sedation**

- Heavy sedation at EOL may be needed to control pain and suffering
- Need guidelines & discussions with family members
- Indications: severe pain, severe dyspnea, severe restlessness, hemorrhage
- Use benzodiazepines, barbiturates, major tranquilizers

## Don't Forget....

Stop all unnecessary medications

Stop all blood work or other investigations

#### Phase 3: At the Time of Death

- 1. Educate family beforehand to avoid panic
- 2. Advise family to spend some time with deceased and respect sense of peace that accompanies most deaths and early grief
- 3. Begin bereavement counseling (emphasis on early grief reactions and issues around funerals)
- 4. Opportunity to say your own goodbyes

#### Evaluation

- Frequent monitoring of patient and family by phone and at least one visit/day
- Presence of physician often very reassuring to patient and family
- Assure rapid interdisciplinary team access
- On-call providers should be informed and care plan clarified for synchrony of provider teams